

Accessibility Statement

Ellesmere Counselling and Psychotherapy Training is committed to making our website as accessible and inclusive as possible for all users. We want everyone who visits Ellesmere Counselling and Psychotherapy Training to be able to access information, navigate the site with ease, and engage with our services confidently.

This statement applies to www.ellesmerecentre.co.uk.

Our Commitment

We aim to provide a website that is accessible to as many people as possible, regardless of technology, ability, or circumstance. Accessibility is an ongoing process, and we recognise there is always more we can do. We are committed to regularly reviewing and improving the accessibility of our website.

Accessibility Features on This Website

We have taken a number of steps to improve accessibility, including:

- Alternative text for images where appropriate
- Clear heading structures to support navigation
- Keyboard-friendly navigation
- Colour contrast considerations to improve readability
- Mobile-friendly responsive design
- Built-in accessibility tool available via the grey icon on the right-hand side of the screen

Our accessibility tool allows visitors to:

- Toggle high contrast mode
- Increase or adjust font size for easier reading

The website can be accessed on mobile devices and tablets, however it is generally most efficient to use on a desktop or laptop device.

Known Limitations

We know some parts of the website are not yet fully accessible. For example:

- Some older PDF documents may not be fully accessible
- Some flipbook-style documents may be more difficult to use with screen readers
- Some documents may need to be requested in an alternative format

We are working to improve these areas over time.

Need Something in a Different Format?

If you need information from our website in a different format, or if you experience any accessibility barriers, please contact us. We are here to help.

Email: admin@ellesmerecentre.co.uk

You can also contact us to:

- Report an accessibility issue
- Request a document in an alternative format
- Suggest improvements to help us improve access for everyone
- Discuss any access needs or reasonable adjustments

Feedback and Response Times

We welcome feedback about the accessibility of our website and services. We aim to respond to accessibility enquiries within **5 working days**.

Ongoing Review

We regularly review the accessibility of our website and continue to make improvements where possible.

Last reviewed: April 2026